



FALL OBSESSION

RETURN AND REFUND POLICY

The following are the terms and conditions that constitute Fall Obsession's Return and Refund Policy for any customer wishing to return a previously purchased item and receive a refund.

Returns

If a customer is not completely satisfied with their purchase and wish to return an item, they may contact us at info@fallobsession.com to request a return. The customer has 30 calendar days to return an item from the date they received it. To be eligible for a return, the purchased item must be unused and in the same condition it was received in. If applicable, the item must be in the original packaging. The customer must be able to provide the receipt or proof of purchase, upon request.

Refunds

Once Fall Obsession receives the returned item, the customer will be informed of the status of their refund after the item has been inspected. If the return is approved, a refund will be given to the customer's credit card (or original method of payment). The customer will receive the refund within a certain number of days, in accordance with the customer's card issuer's policies.

Shipping

The customer is responsible for paying all shipping costs associated with returning of an item. All shipping costs are non-refundable.

Effective this 14th day of May, 2019

Sam Thrash, Fall Obsession CEO