



FALL OBSESSION

SHIPPING POLICY

The following are the terms and conditions that constitute Fall Obsession's Shipping Policy for customers ordering products through Fall Obsession's online store.

Domestic Shipping Policy

Shipment Processing Time

All orders are processed within 2 business days, unless otherwise specified. Orders are not shipped or delivered on weekends or holidays.

If Fall Obsession is experiencing a high volume of orders, shipments may be delayed by a few days. Customers should allow additional days in transit for delivery. If there will be a significant delay in the shipment of an order, Fall Obsession will contact the customer via the email or telephone number provided when the order was placed.

Shipping Rates

Shipping costs for the order will be calculated and displayed at checkout. Shipping costs are weight based, and vary depending on the amount of product ordered. All packages are primarily shipped via USPS, and normal estimated delivery times are typically between 3 and 7 business days. Fall Obsession is not accountable for any delivery delays resulting from the carrier.

Shipment to P.O. Boxes or APO/FPO Addresses

Fall Obsession ships to addresses (including P.O. Boxes) within the United States, United States' Territories, and APO/FPO/DPO addresses.

Shipment Confirmation & Order Tracking

The customer will receive an Order Fulfillment email once the order has shipped. The email will contain a tracking number. The tracking number will be active within 24 hours.

Customs, Duties and Taxes

Sales Tax will be calculated and applied to an order based on the State Sales Tax rate(s) of the customer's location. This location is determined by the billing address provided by the customer at checkout. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.)

Damages

Fall Obsession is not liable for any products damaged or lost during shipping. If a customer receives an order that is damaged, they may contact the shipment carrier to file a claim. Fall Obsession recommends the customer save all packaging materials and damaged items before filing a claim.

International Shipping Policy

Fall Obsession will ship to all Canadian Provinces/Territories. Additional taxes, shipping costs and delivery times may apply.

Fall Obsession does not ship to any other countries outside the United States.

Returns Policy

Our Return and Refund Policy provides detailed information about options and procedures for returning an order.

Effective this 14th day of May, 2019



Sam Thrash, Fall Obsession CEO